Please note: Domain Name and Email Account requests are to be submitted through the Portal

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VAT No 4260255130

Consultant Code	
Username	
Date	

Website System AGREEMENT, Tax Invoice and Debit Order

Between ……..……..……..…….. (Reg/ID no ...…….…….....)

Herein represented by ……..…… (if a company or cc), hereinafter called the Customer and Kwikwap Mobile CC (Reg No 2008/158406/23) hereinafter called the Supplier.

The Supplier or his Agent will assist in compiling and hosting the following website system:

Package 1: Starter - Kwikwap Website marketing and management system (incl hosting) (limited features) [dedicated domain & 1 email address] ☐ **R59** +VAT per month

Package 2: SME - Kwikwap system as above (full system) [dedicated domain & unlimited email addresses] ☐ **R150** +VAT per month

Additional Packages

1. Support & Maintenance contract - [additional fee] ☐ **R200** +VAT per month
2. Additional chargeable modules [see online for a list of modules (R150 each)] ☐ **R…....** +VAT per month
3. Additional email accounts (1st email FREE, 2nd email R25, 3rd email R20, 4th and more R15 PM + VAT) ☐ **R…....** +VAT per month

It is agreed that the following once-off, set-up or yearly fees are applicable (incl. Vat):

1. Initial once-off set-up fee including training [may not be more than R2,500, payable to Agent #] **R** _____ once-off
   Advanced graphic design and customisation, scriptwriting, excess travel & other extras agreed upon [#] **R**_____ once-off

 # Initial setup fees are a contract with the Agent and is not refundable (and is only Vatable if Agent issues his own Tax Invoice)

2. New domain registration and setup ☐ **R150** once-off — Renewal of domain name (annually) ☐ **R150** per year
3. Transfer and setup of existing domain name (once-off fee) ☐ **R150** once-off
4. Pointing and setup of existing domain name (one-off fee) ☐ **R100** once-off

It is agreed that the Customer is responsible for the accuracy and maintenance of the data on such a website (unless a Support & Maintenance Contract is entered into). It is also agreed that the Customer is responsible for updating and making changes to the said website by way of the web management portal (unless a Support & Maintenance Contract is entered into). The Customer agrees that it will keep the password confidential. To this affect the parties agree that any SMS charges that are incurred from the Management Portal are undisputed. The Supplier to keep a list for 30 days of all SMS's sent from the Customer's Management Portal.

The SMS that are sent from the management portal are charged at 25c (incl. VAT) each. The parties agree that this agreement is subject to change provided that the Supplier gives notice at least thirty days in advance; the latest version of this agreement is obtainable from the system. This agreement has no fixed minimum period and either party can give thirty (30) days' notice to cancel it. The supplier retains the right to remove sites that are not acceptable or have an unreasonable amount of data and traffic (in the latter case the monthly fee will be renegotiated). No content related to profanity, gambling, sex, supernatural and paranormal powers are allowed. No refunds. This agreement is also subject to the Client Charter (and the Support & Maintenance contract, if applicable) as published in the management portal and Kwikwap website.

Debit Order Authorisation

☐ ABSA ☐ FNB ☐ Nedbank ☐ Standard Bank ☐ Capitec ☐ African Bank ☐ Investec

Account Holder			
Account Number			
Account Type	☐ Current ☐ Savings ☐ Transmission		
Branch name		Branch code	

Physical Address:	
Cell number	
Email address	

I/we (The Customer) hereby request, instruct and authorise you (The Supplier) and your service provider, Netcash (Pty) Ltd, to debit my/our account with the above mentioned bank (or any other bank or branch to which I/we may transfer my account) on the first, seventh or fifteenth day of each month for the above mentioned amount (or any other amount pertaining to this agreement) for the hosting of the website system plus a variable amount for SMS's sent from the said system (if applicable and as per the agreement above). This agreement commences on the date of this debit order as mentioned below. These withdrawals from my/our bank account shall be treated as though they had been signed by me/us.

Debit order date: ☐ 1st of each month OR ☐ 7th of each month OR ☐ 15th of each month

I/we understand that the withdrawals hereby authorised will be processed by computer through a system known as the BankServe, and also understand that the details of each withdrawal will be printed on my bank statement. I/we agree to pay any bank charges relating to this debit order instruction. This authority may be cancelled by me/us by giving you thirty (30) days' notice in writing, sent by registered post but I/we understand that I/we shall not be entitled to any refund of amounts which you may have withdrawn while this authority was in force if such amounts were legally owing to you. Receipt of this instruction by you shall be regarded as receipt thereof by my/our bank. We also authorise the supplier to draw any monies owing to the agent (on behalf of the said agent).

Assignment: I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party.

Signed at ……..…..…….. this ……..……. day of ……..……..…….. 20……

…….……	……..……..……	……..……..……
Customer Authorised Signature	**Name**	**Capacity**

It is essential that you give notice at your current host if your domain needs to be transferred to us otherwise nothing can happen